

Field Services for Construction – From Dispatch to Billing Without the Chaos

Industry: Construction / Projects & Field Service

Primary Persona: Service Manager, Project Manager, CFO

Sales Stage: Discovery / Pre-Demo

What Construction Field Service Teams Tell Us

- Field technicians don't have real-time access to job details or history.
- Service work, projects, and billing are handled in separate systems.
- Invoices are delayed because time, materials, and approvals come in late.
- Management lacks visibility into job status, margins, and technician utilization.

How Acumatica Streamlines Field Services

Acumatica connects field service operations directly to projects, inventory, and financials. Dispatchers, technicians, and managers all work from the same system – eliminating handoffs, duplicate data entry, and billing delays.

Key Capabilities Highlighted

- Service order and project-based dispatching
- Mobile access for field technicians (time, expenses, notes, photos)
- Real-time capture of labor, materials, and equipment usage
- Automated billing tied to service completion
- Visibility into job costs, margins, and technician utilization

Why Acumatica for Construction Field Services

Unlike disconnected point solutions, Acumatica treats field service as part of the broader project and financial lifecycle. This allows construction firms to manage service work, projects, and recurring maintenance within a single platform—without forcing teams to change how they work in the field.

Why Clients First Business Solutions

Clients First Business Solutions helps construction and service-driven organizations implement Acumatica in a phased, practical way. We focus on aligning field operations with accounting and project management, so you gain visibility and control without unnecessary complexity.



What a First Phase Typically Looks Like

Phase 1 typically includes core financials, service orders, mobile field capture, and basic billing workflows. Advanced scheduling, project controls, and automation can be layered in once the foundation is established.

